(b) The appointments on compassionate ground are made as per the instructions issued by Department of Personnel and Training, Ministry of Personnel, Public Grievances and Pensions. As per the said guidelines the appointment on compassionate grounds is granted to a dependent family member of a Government servant who dies in harness or who is retired on medical grounds, thereby leaving his family in penury and without any means of livelihood.The object is to relieve the family of the Government Servant concerned from the financial destitution and to help it get over emergency. Compassionate appointment can be made up to maximum of 5% of vacancies arising within a year under direct recruitment quota in group 'C' or 'D' posts. The appointment is contingent upon the relative merit and degree of indigency among the applicants subject to availability of vacancy within prescribed ceiling.

**Information technology outsourcing**

2983. SHRI RUMANDLA RAAMACHANDRAYYA: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the World Bank would outsource over $10 million IT work to India in the next twelve months through its existing Indian partners;

(b) if so, whether the World Bank, which had already outsourced work worth $10 million during the past couple of years, is also planning to increase IT outsourcing to its existing partners;

(c) whether the World Bank is also planning to expand its Chennai Business Process Outsourcing Centre; and

(d) if so, to what extent it would be beneficial and provide employment to the Indians?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRIMATI SUMITRA MAHAJAN): (a) Government has no specific information in this regard. CIO World Bank during his visit to India in February 2003 had given various media interviews and the figure of US$10 million worth of outsourcing appeared in the media after one of these interviews.

(b) and (c) As per NASSCOM, World Bank is doing substantial work through outsourcing to some Indian companies. World Bank has its own Centre in Chennai where information relating to loan department of the World Bank is processed.

(d) The Chennai Centre of World Bank has provided employment to Indian professionals and its growth will help in providing further employment.

**Profits of BSNL and MTNL**

2984. SHRI RUMANDLA RAAMACHANDRAYYA: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether it is a fact the profits of BSNL and MTNL have declined sharply due to introduction of Interconnection Usage Charge (IUC) regime by TRAI;

(b) whether it is also a fact that IUC regime has benefited monopoly houses and MNCs only; and

(c) the steps taken by Government to protect interest of BSNL and MTNL?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRIMATI SUMITRA MAHAJAN): (a) The IUC regime has not been implemented as yet.

(b) and (c) Do not arise in view of above.

**Cell Phone Operators**

2985. SHRI RAJU PARMAR:
SHRI BHAGATRAM MANHAR:

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) the names of the cell phone operators providing mobile phones in different parts of the country;